

# What to Expect When You Meet With Us

When you meet with a funeral director to discuss your arrangements, we'll first provide you with a general price list to give you a basic idea of what our services cost. We'll then walk you through the entire arrangement process, and ask you about your loved one to gain an understanding of the person the services will honor. Use this time to communicate your ideas and preferences, share your loved one's life story, revisit memories and highlight their accomplishments. Our professionals will use this information to guide you in the creation of a personalized, meaningful celebration of your loved one's unique journey.

## **This process may include:**

- Preparing and filing the official death certificate
- Scheduling the services and events (including the location, date, and time)
- Selecting a casket, urn, or other products you may need
- Drafting an obituary
- Arranging for an escort service (optional)
- Selecting pallbearers

To help express your loved one's personality and life story, feel free to bring any memorabilia - like photos, videos, music, crafts, or treasured items - that might give us a better understanding of how you envision paying tribute to your loved one. Even if you're not sure how a particular aspect of their life might be incorporated, don't hesitate to ask; we can often make unique suggestions on a way to add that element as a special touch to their service.

We'd like to make this process as smooth and stress-free for you as we can, and you can come prepared for your meeting by making sure that you have the following information about your loved one on hand when you meet with our professionals to discuss your arrangements:

- Full legal name & home address
- Social Security number
- Date of birth
- Place of birth
- Father's name
- Mother's maiden name
- Veteran's discharge papers (DD-214), if applicable
- Highest education
- Occupation
- Chosen place of burial, if applicable
- Clergy name and phone number, if applicable
- Names and relationships of survivors
  - Insurance policy information, if applicable      **\*Please also bring a recent photograph and any clothing you'd like us to use when dressing them for the service.\***